



# TOPTRACER RANGE™

## GETTING STARTED

### DOWNLOADING THE TOPTRACER RANGE APP

Open the App Store or Google Play on your device or scan the QR code to the right

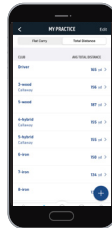


Download the Toptracer Range app



### CREATING YOUR TOPTRACER PROFILE

Open up the Toptracer Range app and select **Sign Up with email** and follow the prompts on the screen



### IMPORTANT NOTE!

Be sure to complete your profile including Stance, Skill Level, Home Range and Player Info

### TO COMPLETE

From the app home screen,

- ▶ Click on "Profile"
- ▶ Click on the gear icon
- ▶ Go to "Edit Profile"



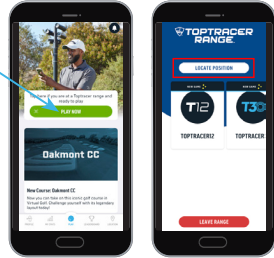
# TOPTRACER RANGE™

## SETTING UP ON THE RANGE

### LOCATING YOUR POSITION ON THE RANGE

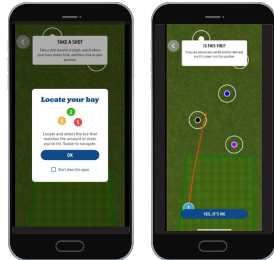
Hit the green **PLAY NOW** button and select Mobile\*

Select the **LOCATE POSITION** button



Using a wedge club, hit a shot to let the cameras know where you are located on the range

Determine which trace is yours on the colored shot map. Tap that circle and then confirm **“YES IT’S ME”**



You are now ready to play the games!

### PRO TIP!

When hitting your “locating shots”, aim to the right or left side of the range to help easily identify your spot on the range

\*If the app does not automatically recognize the range you are at, ensure your location settings are turned on while using the app, or you can manually search the range by name.



**TOPTRACER**

Download the  
**TOPTRACER RANGE™**  
app and start playing!



**#1 RANGE TECHNOLOGY IN GOLF**



# TOPTRACER RANGE™

## TROUBLESHOOTING TIPS

### UNABLE TO CONNECT TO TOPTRACER WIFI (iPhone)

1. Open the Settings on your phone
2. Tap on the ⓘ icon next to the TRH WiFi network
3. Toggle **Limit IP Address Tracking** to the off position
4. Re-open the Toptracer app to try and connect

### OTHER HELPFUL HITS (iPhone)

- ▶ CONFIRM TOPTRACER APP CAN CONNECT TO LOCAL NETWORK:

Settings > Toptracer App > “Local Network” toggle should be set to on position

- ▶ NO VPN CONNECTIONS

Settings > General > VPN & Device Management > VPN Not Connected

### OTHER HELPFUL HITS (Android)

- ▶ RESTART THE PHONE & OPEN TOPTRACER APP

Our App Team has notified us that Androids do not automatically update apps like iPhones do when connected to the charger overnight. Therefore, a full restart can help reboot the app and improve connection

- ▶ NO VPN CONNECTIONS

If you have downloaded a VPN app on your phone and have it turned on, you will not be able to connect to the Toptracer Wifi. Locate the VPN app on your phone and turn that setting off.